

PROVIDER ALERT

2018 Network Audit Tools Update

November 29, 2017

Dear Provider:

It is Optum policy to review our network audit tools at least annually. Our audit tools have been reviewed and approved for use in 2018. Changes to the tools are outlined in the "*Audit Tool Change Index for 2018*". The updated tools and change index will be posted on the provider page of *optumidaho.com* on January 1, 2018. Go to "For Network Providers" > "Guidelines & Policies" > "Network Provider Audit Tools". The following tools have been revised for 2018:

- Treatment Record Review Tool
- Case Management Record Review Tool
- Family Support Record Review Tool
- Peer Support Record Review Tool

Optum will begin using the revised tools 30 days following the date of this notification. Any questions about this alert can be directed to your designated regional Provider Quality Specialist (PQS) using the contact information below:

Regions 1, 2 and 5: Barbara Beville, LCSW Office: 1-612-642-7917 Email: <u>barbara.beville@optum.com</u> Regions 3 and 4: Sharon Barnett, LCPC Office: 1-612-642-7918 Email: <u>sharon.m.barnett@optum.com</u>

Regions 6 and 7: Angie Radford, LCSW Office: 1-612-632-5428 Email: angie.radford@optum.com

Thank you,

The Optum Idaho Team